

1. Parties to This Agreement

This Service Agreement and Liability Waiver ("Agreement") is entered into between:

<p>SERVICE PROVIDER A.D.A.P.T. (All Dogs Are People Too) Owner: Janet Theus Graham, WA Pierce County & Beyond</p>	<p>CLIENT (Owner / Guardian) Name: _____ Dog's Name: _____</p>
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2. Services Provided

A.D.A.P.T. provides mobile, in-home dog grooming services at the client's residence. Janet Theus, sole owner and operator, brings all necessary equipment. The client agrees to provide access to a reasonably lit workspace, running water, and electrical outlets.

Services are customized to each dog's individual needs, temperament, health status, and coat condition. Janet Theus reserves the right to modify, limit, or discontinue services during any appointment if continuing would pose a risk to the dog's health or safety, or to her own safety.

I understand that services may be adjusted or stopped if my dog's safety or the groomer's safety requires it.

Initials: _____

3. Behavioral Disclosure & Known Risk Acknowledgment

IMPORTANT: A.D.A.P.T. specifically welcomes and works with anxious, reactive, and behaviorally complex dogs. Honest disclosure is essential to keeping your dog and Janet Theus safe. Concealing known behavioral history may void this agreement and result in immediate termination of services.

The client represents that the information provided in the New Client Intake Form is complete and accurate, including any history of snapping, biting, growling, or aggressive behavior.

Bite / Incident History (check one):

- My dog has NO known history of biting or aggression.
- My dog HAS a bite or aggression history (fully disclosed in the Intake Form).

For dogs with a known bite or aggression history, the client acknowledges and agrees:

- Janet Theus will implement adaptive handling techniques; however, no guarantee of zero-incident grooming can be made.
- A.D.A.P.T. reserves the right to require a muzzle or other safety equipment at any time.
- Janet Theus may pause or end a session at any point if safety requires it, without penalty or refund obligation.

- The client accepts full liability for any injury to Janet Theus caused by the client's dog where the behavioral risk was known and disclosed.

I have disclosed my dog's full behavioral history and understand the conditions above.

Initials:

4. General Risk Acknowledgment & Liability Waiver

Grooming involves physical handling of animals and inherently carries some degree of risk, including the possibility of stress-related reactions, minor injuries (nicks, clipper irritation), or pre-existing conditions becoming apparent during grooming. The client understands and accepts this.

THE CLIENT HEREBY RELEASES, WAIVES, AND DISCHARGES A.D.A.P.T. and Janet Theus from any and all claims, liabilities, demands, and causes of action arising from grooming services, EXCEPT in cases of gross negligence or willful misconduct by Janet Theus.

Specifically, the client acknowledges:

- Grooming scissors, clippers, and tools near the skin carry an inherent risk of minor nicks, particularly in dogs that are matted, move unexpectedly, or have thin or sensitive skin.
- Stress reactions during grooming (heavy panting, temporary lethargy, or anxiety) are possible, especially in dogs with pre-existing anxiety or health conditions.
- A.D.A.P.T. will exercise all reasonable professional care and Janet Theus will immediately inform the client of any incident or concern observed during the appointment.

I understand and accept the inherent risks of dog grooming as described above.

Initials:

5. Matting & Coat Condition

If a dog's coat is severely matted upon arrival, attempting to brush or de-mat may cause significant pain and skin damage. A.D.A.P.T. will not perform de-matting procedures that would cause undue pain or harm to the dog. In such cases, Janet Theus may recommend a shave-down to remove the matted coat humanely.

The client acknowledges that:

- De-matting severely matted coats carries risk of skin irritation, hematomas, or revealing pre-existing skin conditions hidden beneath the mats.
- Shaving a double-coated breed may affect future coat growth and texture.
- Janet Theus's determination of mat severity and the recommended course of action is final during the appointment.

I understand A.D.A.P.T.'s matting policy and accept Janet Theus's professional judgment in managing my dog's coat condition.

Initials:

6. Senior, Special Needs & Medically Compromised Dogs

A.D.A.P.T. proudly serves senior, special needs, and medically compromised dogs. These dogs may face additional risks during grooming, including increased stress on joints, cardiovascular systems, or other organ systems. The client represents that they have disclosed all relevant health conditions in the Intake Form and have consulted with their veterinarian as appropriate.

The client acknowledges that grooming a senior or medically fragile dog carries elevated inherent risk, and releases A.D.A.P.T. and Janet Theus from liability for adverse health events arising from pre-existing conditions that were disclosed (or that a reasonable owner would have known about).

I understand the elevated risks involved in grooming senior or special needs dogs and have disclosed all relevant health information.

Initials:

7. Emergency Veterinary Authorization

This authorization allows Janet Theus to seek emergency veterinary care for your dog if you cannot be reached and immediate care is necessary. Janet Theus will always attempt to contact you and your emergency contact first.

In the event of a medical emergency during or immediately following a grooming appointment, and if the client and designated emergency contact cannot be reached, Janet Theus is authorized to:

- Transport the dog to the nearest available veterinary clinic or emergency animal hospital.
- Authorize emergency examination and stabilization treatment on the client's behalf.
- Act in the dog's best interest pending the client's instruction.

The client agrees to be financially responsible for all emergency veterinary costs incurred. A.D.A.P.T. and Janet Theus will not be held liable for the outcome of emergency veterinary care sought in good faith under this authorization.

Preferred Emergency Vet / Hospital: _____

Phone: _____

If no preference is listed, Janet Theus will use the nearest available emergency facility.

- I authorize Janet Theus to seek emergency veterinary care as described above.**
- I do NOT authorize emergency care. I understand Janet Theus will continue to attempt contact but cannot act without my authorization.

8. Scheduling, Cancellation & Payment

Appointments are scheduled in advance. A.D.A.P.T. requests at least 24 hours notice for cancellations or rescheduling. Repeated late cancellations or no-shows may result in a prepayment requirement or discontinuation of services.

Payment is due at the time of service unless other arrangements have been agreed upon in writing with Janet Theus. Accepted payment methods will be communicated at the time of booking.

9. Photography & Social Media

A.D.A.P.T. may photograph dogs during or after grooming for use in marketing, social media, and portfolio content. Dogs will not be identified by owner name without separate written permission.

- I consent to photographs of my dog being used by A.D.A.P.T. for marketing and social media.
- I do NOT consent to photographs of my dog being used publicly.

10. Right to Refuse or Discontinue Service

Janet Theus reserves the right to refuse or discontinue service at any time for the following reasons (without limitation): unmanageable aggression posing immediate safety risk; evidence of abuse, neglect, or serious untreated medical condition; client misrepresentation of the dog's history; or unsafe conditions at the service location.

In such cases, Janet Theus may charge a partial fee for time spent and will provide guidance on appropriate next steps for the dog's care.

11. Client Responsibility for Safe Working Conditions

The client agrees to provide a reasonably safe environment for Janet Theus to perform grooming services. This includes but is not limited to: securing other pets in the home during the appointment, ensuring the designated work area is clear of hazards, and disclosing any known risks on the property (slippery floors, aggressive household animals, structural concerns, etc.).

Janet Theus reserves the right to decline or discontinue service if conditions at the property are deemed unsafe, without penalty or refund obligation.

I agree to provide a safe working environment and will disclose any known hazards on my property prior to the appointment.

Initials:

12. Property Damage Waiver

A.D.A.P.T. takes care to protect your home during every appointment. By its nature, in-home grooming involves water, grooming equipment, and an active dog in your living space. This section sets out how both parties understand and share responsibility for the rare possibility of property damage.

The client acknowledges and agrees to the following:

12.1 Client Assumption of Risk

The client voluntarily invites Janet Theus and A.D.A.P.T. onto their property for the purpose of providing grooming services. The client understands that in-home grooming involves inherent risks of incidental property damage, including but not limited to:

- Water splashing or dripping on floors, walls, or nearby surfaces during bathing or rinsing.

- Dog movement, struggling, or excitement causing objects to be knocked over or displaced.
- Minor surface contact from grooming equipment, tables, tubs, or other tools brought onto the property.
- Hair, dander, or grooming product residue on surfaces within the designated work area.

The client agrees that these incidental occurrences are a foreseeable and accepted consequence of in-home grooming services and releases A.D.A.P.T. and Janet Theus from liability for such incidental damage, provided that Janet Theus has exercised reasonable professional care.

12.2 Gross Negligence Exception

Nothing in this section shall limit the client’s right to seek remedy for property damage caused directly by the gross negligence or willful misconduct of Janet Theus. For the purposes of this Agreement, “gross negligence” means a conscious and voluntary disregard of the need to use reasonable care that is likely to cause foreseeable grave injury or harm to persons or property. Ordinary negligence, accidents, and incidental damage are expressly covered by the client’s assumption of risk above.

12.3 Client Responsibilities

The client agrees to take reasonable steps to protect their own property prior to and during the appointment, including:

- Clearing the designated grooming area of valuables, fragile items, or objects the client does not want exposed to water or movement.
- Laying down towels, mats, or protective coverings in areas where water exposure is a concern, if desired.
- Informing Janet Theus of any flooring, surfaces, or areas that require special care or protection.

Failure to take reasonable protective measures, or failure to disclose known property vulnerabilities, shall be considered a contributing factor in any damage claim and may reduce or eliminate any remedy available to the client.

12.4 Reporting & Good Faith Resolution

Janet Theus agrees to promptly notify the client of any property damage she observes or causes during the appointment. Both parties agree to make a good faith effort to resolve any property damage disputes directly before pursuing any formal legal remedy. This section does not limit either party’s legal rights; it reflects a shared commitment to honest, respectful resolution.

I have read and understand Section 12. I accept responsibility for incidental property damage and agree to take reasonable steps to protect my property during the appointment.

Initials: _____

13. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of Washington. Any disputes arising under this Agreement shall be subject to the jurisdiction of the courts of Pierce County, Washington.

Client Agreement & Signature

By signing below, I confirm that I have read and understood this entire Agreement, including the Property Damage Waiver in Section 12, that I am the legal owner or authorized guardian of the dog named herein, and that I agree to all terms and conditions stated above.

Owner / Guardian Name (Printed): _____

Date: _____

Owner / Guardian Signature: _____

Dog's Name: _____

Service Address (Property): _____

FOR OFFICE USE:

Agreement Date: _____

Renewal Due (annual): _____

Janet Theus — Signature: _____

Appointment Location: _____

This agreement is valid for one (1) year from the date signed and must be renewed annually or upon significant change in the dog's health, behavioral status, or service address.